

# DATA DRIVEN. CLIENT FOCUSED.

Data, Document, Software, and Contact Center Services.

### **OVERVIEW**

Field Data Technology (FDT) uses a Data Management Platform to provide the DoD with the capability to identify, correct, report, and maintain visibility of over 120,000 tactical assets and related repairs. FDT's contact center handles over 1,000 calls per day for our USDA and Smithsonian customers and provides a host of mailroom and scanning services, processing and scanning over 7,000 files per month.

### **SERVICES**

### **Document Management**

- Mail room services
- Process Automation
- Scanning Services
- Business Process Improvement

#### **Data Solutions**

- Database Design and Development
- Data Mining
- Data Collection
- Report and Dashboard Design

### **Software Development**

- Agile Methodology
- Cloud Adoption
- Mobile Application Development
- COTS Integration

#### **Contact Center Services**

- End to End Contact Center Operations
- IVR Integration
- Multi-Language Support
- Text and Chat Capabilities

## **CLIENTS**









511210 | 518210 | 541330

541360 | 541512 | 541513

541519 | 541618 | 541711

541990 | 561210 |







Other



# **NAICS CODES**

# **Highlighted**

- 541511 Custom Computer Programming Services
- 541430 Graphic design services
- 541611 Administrative and General Management Consulting
- 561110 Office Administrative Services
- 561410 Document Preparation Services
- 561422 Telemarketing Bureaus and Other Contact Centers
- 561439 Other Business Service Centers (including Copy Shops)

## **CERTIFICATIONS**

Small Disadvantaged Business (SDB), Minority Owned Small Business (MOSB)

**GWACS** 

GSA Schedule 70, SeaPort NxG

**ESTABLISHED** 

2006 - Headquartered in Falls Church, VA

ISO 9001, USDA eAuth Level 2, DCAA Compliant Accounting System

**UEI / CAGE CODE** 

V4KKTRM9UA27 / 4JG5S

# **CLIENT TESTIMONIALS**

**SECURITY AND COMPLIANCE** 

"I want to thank you for the outstanding IT services that Field Data Technology has provided over the past four years. The quick response, professional approach, and quality work ethics that your team has consistently offered us, has left me extremely satisfied. I feel confident in knowing that we can count on you in the future. Without a doubt, Field Data Technology's commitment to excellence and professionalism has been a contributing factor in our continued success as a program." USMC CPAC PROGRAM MANAGER

"Field Data Technology has developed a software platform for us that is scalable, maintainable, and meets our current and future needs. I would not hesitate to recommend their services to any of my associates." - PROGRAM MANAGER, VSE CORPORATION